We will start enabling new mobile devices experiences for our Microsoft Dynamics AX customers focused on facilitating a broad set of employees, improving their efficiency while ‘on the go’ and enabling them to stay connected to the individual processes. The scenarios will provide native experiences for both smart phones and tablets, and will work ‘first and best’ on Windows Phone and Windows 8. Per scenario we’ll consider other mobile platforms. Our goal is to make these application experiences personal for the user; social, allowing users to get help from your network in context of the task and provide an immersive experience that is engage and action oriented.

In conjunction with Microsoft’s commitment to “Mobility First”, Dynamics AX is extending its proven architecture with a series of mobile apps. AX 2012 customers have an increasing need to interact with AX 2012 across a broad set of devices and new technologies are facilitating new scenarios, in which apps that provide personalized information in context are becoming more important for improving employees’ productivity. Microsoft is investing in these new scenarios that let customers work with devices in new ways, and Microsoft Dynamics AX is taking full advantage of this work.

These apps can interact directly with AX 2012 by using the existing AX 2012 services framework and largely touch enabled. This approach also uses existing AX 2012 user accounts so that no additional provisioning is required.

Currently available web apps for Windows, Apple and Android devices include:

**Time Entry**

Time entry allows employees to capture time worked on projects simplifying this administrative task while providing businesses the opportunity to improve working capital through decreased billing cycle times.

- View the list of timesheets.
- Create a new timesheet.
- View timesheets.
- Add or modify timesheet entries.
- Submit timesheets for approval.
- New features in AX 2012 R3 include offline capture and Cortana integration on Windows phones.
Expense Management
Capturing and reconciling expenses while traveling allows organizations to implement policies more seamlessly and shorten time to get money back to employees.

- Create a new expense report.
- View expense reports and unreconciled expenses.
- Add expenses and receipts to expense reports.
- Edit expenses to provided details about an expense.
- Submit expense reports for approval.
- Capture a photo of the receipts.
- New features in AX 2012 R3 include itemization, guests, per diem and extensible (user defined) fields.

Approvals
Approvals enables business requests like budget, time sheets, submitted expense reports and purchase requisitions to be approved by managers on the go to cut down on administrative task and time spent. The Microsoft Dynamics AX workflow infrastructure empowers users to configure workflow in application modules, with a specific focus on tasks and approvals. As one of the workflow features, email messages can be configured and sent that contain links to documents that require actions. For example, an employee enters a timesheet, and then submits it to his or her manager for approval. The manager receives an email message requesting approval. The email message contains a link to the timesheet that the user entered. One of the most common requests related to this functionality has been for the capability for the manager or approver to approve or reject from the email message itself. Other workflow features include:

- Workflow approval is supported for all approval types in Microsoft Dynamics AX 2012.
- View the list of items that need your review.
- View recent actions you have taken.
- Track the presence of your coworkers and reach out them using Lync or mail to clarify approval items.
- Gain insights through attached reports and information that help approvers make the right decision.
- A new feature in AX 2012 R3 allow approvals to be customized based on any approval workflow.

Business Analyzer
Microsoft Dynamics Business Analyzer for Windows Phone provides a dashboard where you can view and interact with Microsoft SQL Server Reporting Services (SSRS) reports without logging on to your Microsoft Dynamics ERP solution. Microsoft Dynamics Business Analyzer is a familiar and easy to use solution that
can help accelerate your business with actionable and engaging business insights across your organization. Tailored for specific roles it provides pre-configured business insights and a user experience that can be personalized to fit your needs. Whether you are in the office or on the go you can discover and interact with your favorite charts and financial reports or collaborate and share insights to help drive decisions more quickly.

- Pre-configured, role tailored experience that you can personalize for your needs helps you find business insights fast.
- Interact with and explore business data from Microsoft Dynamics AX R2, Microsoft Dynamics GP 2013 and Microsoft Dynamics SL 2011 FP1 reports with a pre-configured and connected experience.
- Collaborate with others through real-time communication or by sharing a snapshot.

How Do I Get The Apps?

The applications are available in the respective app-stores free of charge. The user just needs to be licensed appropriately for the associated processes in Microsoft Dynamics AX 2012 and customer organizations need be current on their maintenance plan.

For Developers

Microsoft offers applications for key mobile scenarios on certain platforms and devices that are compatible with Microsoft Dynamics AX 2012. Microsoft Dynamics customers and partners have a rich ecosystem and powerful story for customizing and extending Microsoft Dynamics AX for the needs of individual organizations and industries. In line with Microsoft’s focus to simplify deployment of business applications, Microsoft is using existing SOA capability in Microsoft Dynamics AX in combination with the Windows Azure Service Bus for WAN access and secure authentication. Full source code samples for these features from Microsoft have also been made available through the Windows Store. This approach enables IT organizations to achieve business process integrity across different mobile devices, without a large IT overhead from deploying additional mobile middle-ware suites. Microsoft is also enabling customers and partners to more easily build their own scenarios for native device experiences by providing documentation on how to use their APIs.

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